



Fire-up!

The newsletter of the **Frequent Fitter Club**

Did you know?

If you were in Britain, you would be in ' Clobber. In Australia you would be in a Cleb-mayt. But in New Zealand, you are in Th' Clib.

Here we go!

We're all fired up to bring you the first edition of our new Frequent Fitter Club newsletter.

The newsletter will keep you up to date with industry information and what's happening in the Frequent Fitter Club. We'll include timely reminders about things we know you're interested in, like our latest up-skilling courses, our rewards programme, and how to enter our monthly prize draw.

So what's happening in this issue? Read about the increase in points, how the monthly prize draw has been made even better and we've also had a good look at the website to add a few extras in there for you.

Fire-up will pop into your inbox every couple of months. Look out for the next edition soon.

Want to get in touch?

Got a question or a suggestion for our newsletter? Email us at frequentfitter@contactenergy.co.nz.

Kind regards,

Mal Hargreaves
Programmes Manager



80 points per connection!

That's right, you read it correctly – we're doubling your points from 40 per confirmed connection to **80!** This isn't just for a week or a month – this is for good. With 80 points on offer for each connection, our Prezzy Cards are going to be flying out of the Frequent Fitter Club for you to spend on whatever you want.



Since we've changed the points, we thought we'd charge up the prize draws as well. We'll be having **four prize draws of \$500** each month. More prizes mean more winners so we're not stopping there – every six months all of these winners will be in to win an extra **\$1,000!**

80 points per connection



4x \$500 each month



2x \$1,000 each year



We've spruced up the website



Come and take a look around the spruced up FFC website. We've added a new page about all the handy tools you can get as an FFC member, such as the gas booklet or checklist. It's easy to get hold of them so check it out! You'll also find all the info about our new prize draws and points. Remember to check out the updated terms and conditions as these affect your rights as a member.



Fire-up! The newsletter of the Frequent Fitter Club



A helping hand



Helping out our members is a top priority at the FFC so our team is always on the lookout for things that can make your life a bit easier. Our gas booklet is packed full with all the useful info that you need to do your job. Common conversions, safety information and acceptable GMS distances, as well as how easy it is to connect to us – all packed into one handy little booklet. It's easy to keep track of what you did at a specific customer's job with our checklist pads. All the essential elements are covered so that you can tick off on a safe job well done.

Keep the connections phone number close to hand by using our colourful windscreen stickers and wallet cards so that connection will be sorted in no time. We also have some Freepost envelopes to send us your gas certificates so we can confirm your connection.

Booked an up-skilling course but can't remember when it is? Use our up-skilling stickers as a reminder in your diary! We also have useful brochures and a great safety pamphlet *Living safely with gas* available for you.

We're constantly looking at ways we can make things easier for you when you're using the FFC website or in the field so keep an eye out for the latest innovations.

To get hold of any of these handy tools then just contact your Account Manager, local Rockgas supplier or email frequentfitter@contactenergy.co.nz with your request plus your name and address of course!

You're booked this time next week →

You're booked!
What _____
When _____
Where _____
Any questions? Call MPGD on 0800 502 102

Rock solid rewards
New connections and club enquiries
0800 464 427
Select 1 – for Contact Rockgas LPG connections
Select 2 – for natural gas connections
Select 3 – for Frequent Fitter Club membership enquiries
We're open 8am to 5pm Monday to Friday (excluding public holidays)
Collect your reward points at www.frequentfitter.co.nz
contact national rockgas supplier

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Rock solid rewards
Book(ing) mark
To find out more about up skilling go to www.frequentfitter.co.nz
contact rockgas Master Plumbers Gasfitters Drainlayers

Up-skill yourself ↗↗↗

Earned your continuing professional development points yet? Great news! As an active Frequent Fitter Club member you can participate in seven courses of the gasfitting up-skilling programme to earn your continuing professional development points at a reduced cost.

We work closely with the Master Plumbers, Gasfitters & Drainlayers NZ Inc. (MPGD) to offer you a nationwide gasfitter up-skilling programme so there should be one near you soon.

Our up-skilling programme is for you. We've listened to your feedback, updated some of the courses and even added a new course or two. For instance, the new 'Marketing Made Easy' course was launched this month, giving you handy tips on how to proactively promote your business to prospective customers. We're not resting on our laurels so expect some more courses soon!

Read more.... www.frequentfitter.co.nz



Up-skilling calendar

- Gas equipment and appliance ventilation
- Palmerston North • 28 Jul 2010
- Marketing made easy (non-technical)
- Invercargill • 10 Aug 2010
- Marketing made easy (non-technical)
- Queenstown • 11 Aug 2010
- Marketing made easy (non-technical)
- Dunedin • 12 Aug 2010
- Gas equipment and appliance ventilation
- Gisborne • 31 Aug 2010
- Marketing made easy (non-technical)
- Wellington • 31 Aug 2010

- Marketing made easy (non-technical)
- Palmerston North • 2 Sep 2010
- Marketing made easy (non-technical)
- Taupo • 7 Sep 2010
- Construction Contracts Act 2002
- Auckland • 8 Sep 2010
- Marketing made easy (non-technical)
- Napier/Hastings • 8 Sep 2010
- Caravan, boat and mobile takeaways
- Dunedin • 8 Sep 2010
- Marketing made easy (non-technical)
- New Plymouth • 14 Sep 2010

