



Fire-up!

The newsletter of the
Frequent Fitter Club

Introduction

It's been a busy few months since the last issue; the devastating earthquakes in Christchurch and Japan have dominated our thoughts and touched our hearts. In this issue you'll find out what Contact and the Christchurch FFC members have been doing to help Christchurch get back on its feet.

Many of you will also have attended the 110th MPGD Conference which was held in Masterton, check out the article on what we got up to at the conference. Let's just say that there was a mechanical bull as well as a lot of Red Bull...

We also have the latest up-skilling calendar, some reminders and a fab competition to win a two person Survivor kit.

Got a question or a suggestion for our newsletter? Email us at programmes@contactenergy.co.nz

Kind regards,

Mal Hargreaves
Programme Manager



The Christchurch earthquake

22 February 2011 is a day that will be etched into the memories of all New Zealanders. The devastation and loss of that day wreaked havoc on the city and its people.

Out of tragedy though comes kindness and a heightened sense of community. It was with this in mind that Contact got together with FFC members in Christchurch and the surrounding areas to provide free gas inspections and repairs to Contact customers.

There has been a great response and so far hundreds of customers have been given peace of mind. Peter Benstead, National Manager, Sales and Distribution commented "I was thrilled that so many members decided to take part". He continued "They are providing a great service and on behalf of Contact and our customers, I'd like to offer a huge thanks for the work they're doing".

What else has Contact been doing?

Contact has pledged up to \$3 million support to the people of Christchurch, including a customer support fund of up to \$2 million, to help Christchurch get back on its feet by assisting with their energy related needs. In the weeks after the earthquake service stations and our own local site gave away the equivalent of more than 19,000 9kg bottle fills. The queues got pretty long but the guys kept filling and the customers kept smiling. Also in amongst the aftershocks our engineers were hard at work checking the reticulated network and getting things back up and running. Today all the reticulated network outside the four avenues is fully operational.

Up-skilling

Check out these courses! Why not get yourself booked on to one today?

18 May 2011	Working with LPG*	Auckland	Nine credits
26 May 2011	Pexel pipe and crimp systems	Wellington	Eight credits
31 May 2011	Hazardco practical steps	Invercargill	Nine credits
1 June 2011	Polyethylene pipe systems	Whangarei	10 credits
8 June 2011	Safety within the NZ gas industry	Gisborne	Eight credits
15 June 2011	Understanding gas legislation	New Plymouth	Eight credits



* These courses are available to Frequent Fitter members at Master Plumber member prices.



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Trains, mechanical bulls and some lucky winners!

We really enjoyed seeing so many of you on the Frequent Fitter Flyer; and hope that you enjoyed the trip through the beautiful Wairarapa. You won't have missed Contact's cool, funky red stand; you might have even snagged yourself a Red Bull, bottle opener key ring, lollypop or Prezzy Card on the way past!

Your Channel Development Managers were out and about at the conference, hope you got the chance to meet them. Or at least see Pete (Northern Region) riding the mechanical bull or entertaining the crowd in his suave WWII costume.

During the conference we were signing up new Frequent Fitter Club (FFC) members. Shane Bird from Miramar won himself a Cruiser portable barbecue for becoming a FFC member at the conference – lucky man!

The winning didn't stop there. Lane Watson of Christchurch was the proud winner of Contact's pre-registration prize draw. Lane will be floating over Canterbury enjoying a wonderful hot air balloon flight soon.

We can't wait to see you in Queenstown for the Southern Man's conference 2012!



➤ In case you missed us, here's our stand!



➤ Contact boys ready to take flight

Rising petrol prices make this an ideal time to consider LPG

With petrol prices climbing steeply, now is the perfect time to consider switching to automotive LPG which offers price stability and long term savings that petrol cannot match.

Contact Rockgas Auto LPG prices have been stable since October 2010 and are guaranteed to remain at the present level until at least 31 May 2011, says Contact Energy's National Manager for Sales and Distribution, Peter Benstead.

"Auto LPG offers a degree of price stability which petrol does not. This makes it the ideal vehicle fuel in constrained economic times. Anybody who drives over 30,000 kilometres per annum and is looking to get more value for money from their vehicle, or their fleet, needs to take a good look at Auto LPG, said Peter Benstead.

"Petrol and diesel prices have both increased recently. According to Ministry of Economic Development data, 91 petrol was retailing at \$1.749 on 1 October 2010 and as at 13 March 2011 had risen to \$2.138. Diesel has increased from \$1.193 to \$1.578 over the same period. Petrol and diesel prices have only ever been higher once before. "In addition to the general savings that Auto LPG provides, Contact Rockgas Auto LPG customers also receive a preferential price, which is usually lower than retail pump prices when they purchase their Auto LPG using the Contact Rockgas Auto LPG Fuel Card, which makes their LPG even cheaper", says Peter Benstead.

The Auto LPG Fuel Card is a personalised, fee-free, charge card. Invoices are sent monthly which allows users to track LPG purchases and manage vehicle and fleet operating expenses. The Auto LPG Fuel Card gives users access to New Zealand's largest Auto LPG refuelling network with over 200 sites nationwide.

In some circumstances, Contact Energy also offers interest free loans, of up to \$5,000 to cover the cost of converting existing vehicles to Auto LPG. New model vehicles which run on Auto LPG are expected to be launched by major manufacturers later this year. Auto LPG is cleaner burning than petrol releasing fewer carbon emissions. So switching to Auto LPG is better for your wallet and the environment.



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Be in to win a two person survivor kit!

It's simple. Count how many times we mention the word "Contact" in this issue of Fire-up! then email your answer to programmes@contactenergy.co.nz with your name and address before 31 May 2011 and you could be in to win a two person survivor kit.

In light of the Christchurch earthquake we thought it would be good to help you get prepared.

The pack includes:

- ✂ Radio with AM/FM/SW batteries included
- ✂ LED torch 2xDD batteries supplied
- ✂ Multi tool 14-in-1 knife and tool set
- ✂ First aid kit very comprehensive to OSH standards 1-2 person
- ✂ 2x Emergency food rations (enough for 3 days for 2 people)
- ✂ 2x Emergency survival sleeping bag
- ✂ Whistle - Emergency orange compact whistle
- ✂ Aquatabs box of 50 tabs will treat 50 litres of water

The prize will be drawn on 1 June 2011, terms and conditions apply and will have been sent with your newsletter.

Our Channel Development Managers

Northern region

Pete Melville
Mobile: 027 223 9468
(North Island – north of and excluding Taupo)



Central region

Brent Poynton
Mobile: 027 449 1341
(Lower North Island including Taupo and Upper South Island includes Kaikoura, Blenheim and Nelson)



Southern region

Craig Colbran
Mobile: 0274 711 586
(South Island excludes Kaikoura, Blenheim and Nelson)



News bulletin

Location test certificates

LPG suppliers should not supply LPG to a site holding more than 100 kg unless the site holds a valid Location Test Certificate, or is following the requirements of a code of practice.

If a site storing over 100 kgs of LPG does not have a Location Test Certificate, you should recommend that they contact an ERMA approved test certifier to obtain a Test Certificate. Test certifiers details can be found on:

www.frequentfitter.co.nz

Registering your connections

- 1) Go to www.frequentfitter.co.nz and log on with your login ID and password
- 2) Click 'New connection' in the left hand menu
- 3) Enter the date and complete the details
- 4) Click submit

We'll take it from there and let you know whether it's confirmed. If it is you're on your way to some rewards. Sweet.



New phone number

A new number for your speed dial – you can reach us on **0800 40 1234** with any connection or club enquiries. Our old number will be gone as of 31 December 2011 so make sure you start using the new number now!